

# **Return Policy**

Last updated December 1, 2024

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund, store credit, or an exchange. Please see below for more information on our return policy.

#### RETURNS

All returns must be postmarked within thirty (30) days of the purchase date. All returned items must be in new and unused condition, with or without tags and labels attached.

# **RETURN PROCESS**

To return an item, please email customer service at <u>Nostalgiapark24@gmail.com</u> to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number, place the item securely in its original packaging, and mail your return to the following address:

Nostalgia Park Attn: Returns RMA # 8622 N 59th Ave Unit 1042 Glendale, AZ 85302 United States

You may also use the prepaid shipping label enclosed with your package. Return shipping charges will be paid or reimbursed by us.

#### REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least (10) days from the receipt of your item to process your return or exchange. Refunds may take 1-2 billing cycles to appear on your credit card



statement, depending on your credit card company. We will notify you by email when your return has been processed.

# **EXCEPTIONS**

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

# QUESTIONS

If you have any questions concerning our return policy, please contact us at:

Nostalgiapark24.gmail.com

\*\*With "customer service" in the subject line.